

The Committee for Accessible AIDS Treatment

Resource Listing of Services For Newcomers Living with HIV/AIDS

The Resource Listing

This resource listing is intended for use by individuals living with HIV/AIDS and by service providers who are working with them. The listing is broken down into three categories of services.

1. Health Services
2. Legal Services
3. Social Services
4. Appendix - HIV/AIDS and Immigration: Common questions and answers

Within each of the categories services are listed alphabetically. Contact information and a brief description of the service is provided. As well there is a brief description of how to access the different services at the beginning of each section. The information contained in this listing is current as of February 28, 2003.

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For copies of this resource listing, please contact

Regent Park Community Health Centre

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Toronto, ON M5A 2B2

416-364-2261

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Glossary of Terms	

The following is a list of terms commonly used by service providers.

ASO	AIDS Services Organization
CHC	Community Health Centre
GTA	Greater Toronto Area
IFH	Interim Federal Health Program
ISO	Immigrant Services Organization
ODSP	Ontario Disability Support Program
OHIP	Ontario Health Insurance Plan
OW	Ontario Works (welfare)
PHA	Person/People with HIV/AIDS (sometimes people use the older term, PWA which means People with AIDS)
STI/STD	Sexually Transmitted Infection/Disease

Health Services: Hospitals

If you have health insurance, such as the Ontario Health Insurance Plan (OHIP) or the Interim Federal Health (IFH), the cost of most services offered by hospitals in Ontario will be covered. If you do not have any insurance, you will be billed for any services you receive from a hospital.

Hospitals do not have to admit any person as a patient who is not a resident or a dependant (child, spouse, etc.) of a resident in Ontario. Hospitals are also not required to admit any person who only requires someone to take care of them if they cannot take care of themselves.

If your life is at risk, a hospital is required to treat you even if you do not have insurance. The hospital will still bill you for services, but in a life-threatening situation your inability to pay is not a reason to be denied medical help. If you feel that you require help from a hospital, go to the nearest hospital to you that has an emergency department and:

- ✓ go to the emergency department
- ✓ convince them that your life is in danger
- ✓ do not be scared off by signs that say you must pay if you do not have health insurance
- ✓ insist that the emergency department staff contact someone in the hospital HIV clinic. If they do not have a specific clinic for people with HIV/AIDS, ask them to contact someone in the immunology/infectious diseases department.
- ✓ if they are still not offering you any help, ask for a social worker or patient advocate

It can be helpful to bring someone to the hospital with you for support. When you are sick, it can be difficult to fight for your rights by yourself.

Health Centre at 410

410 Sherbourne St, 4th Floor Toronto M4X 1K2
416-867-3728 f: 416-867-3726

Location: Sherbourne & Wellesley
Hours: Tuesday Thursday Friday 9-5, Monday Wednesday 9-8, Saturday 9-1
Languages: English, French, Portuguese

Services provided: primary care, HIV care, family medicine, nutritionist, access to testing, procedures, & specialists
social worker, counselling

Contact Person: Sue Hranilovic
Nurse

Hospital for Sick Children HIV/AIDS Programme

555 University Ave Toronto M5G 1X8
416-813-6268 f: 416-813-5032

Location: University Ave and Gerrard
Hours: Monday-Friday 9-5 After hours emergency services available
Languages: English, French
Interpreters: prior arrangement required
Clients: Children under 18 and pregnant women
Area Served: Ontario and Canada

Services Provided: multidisciplinary HIV Clinic for children and teens, information for pregnant women with HIV/AIDS
family-focused approach, psychosocial support and resource counselling available

Contact Person: Robyn Salter-Goldie
Social Worker Direct Line: 416-813-6502

Scarborough Hospital: No Hassle Health Care Clinic Site 1

Warden Woods Community Centre, 74 Firvalley Court Toronto M1L 1N9
416-431-8200 x 6646

Location: Warden & Danforth
Hours: Tuesday 5-9
Languages: English
Clients: immigrants, newcomers, refugees, homeless without health insurance
Area Served: Scarborough

Services Provided: volunteer doctors

Contact Person: Ann Horgan
Clinic Coordinator Direct Line: 416-431-8200 x 6563

Scarborough Hospital: No Hassle Health Care Clinic Site 2

2680 Lawrence Ave. East, suite 211 Toronto M1P 4Y4
416-431-8200 x 6646

Location: Midland & Lawrence
Hours: Thursday 5-9
Languages: English
Clients: immigrants, newcomers, refugees, homeless without health insurance
Area Served: Scarborough

Services Provided: volunteer doctors

Contact Person: Ann Horgan
Clinic Coordinator Direct Line: 416-431-8200 x 6563

St. Michael's Hospital HIV/AIDS Program Positive Care Clinic

30 Bond St. 4th floor, Victoria Wing Toronto

416-864-5801 f: 416-864-5310

lewisj@smh.toronto.on.ca

Location: Queen & Yonge
Hours: 8:30-4 Monday-Friday
Languages: Many
Interpreters: Available during business hours

Services Provided: multidisciplinary care team: medical, nutritional, pharmaceutical, psychiatric and social work staff, palliative care, counselling, professional referral not required

Contact Person: Sally Simpson, Case Manager
Direct Line: 416-864-6060 x 6750
Jordan Lewis, Social Worker
Direct Line: 416-864-6060 x 2741

Sunnybrook & Women's College: AIDS/HIV Clinic

H266 2075 Bayview Ave Toronto M4N 3M5

416-480-6044 f: 416-480-4268

julie.phillips@swchs.on.ca

Location: Bayview & Lawrence
Hours: Monday-Friday 8:30-4:30
Languages: English
Interpreters: prior arrangement required

Services Provided: primary care, nursing, nutritional
full-time social worker

Contact Person: Julie Phillips
Acute Care Nurse Practitioner
Direct Line: 416-480-6044

Toronto East General and Orthopaedic Hospital

825 Coxwell Ave Toronto M4E 3E7

416-469-6252 f: 416-469-6253

atomi@tegh.on.ca

Location: Coxwell and Mortimer
Hours: Monday-Friday 7:30-2
Languages: English, French, Hungarian, Vietnamese
Interpreters: usually available
Area Served: East Toronto

Services Provided: primary care

Contact Person: Arla Tomcizek, Coordinator HIV Program
Registered Nurse Direct Line: 416-469-6252

University Health Network: Toronto General Hospital Immunodeficiency Clinic

200 Elizabeth Street Toronto M5G 2C4

416-340-5077 f: 416-340-4890

www.thehivclinic.com

Location: College & University
Hours: Monday-Friday 8:30-5
Languages: English
Interpreters: available
Area Served: Ontario but no mandate for non-insured

Services Provided: physician, nurse, pharmacist, HIV drugs
social worker

Health Services: Community Health Centres

Community Health Centres offer a wide range of health and social services. They are usually able to serve people with no health insurance. Here's a short list of the kinds of services that Community Health Centres offer:

- ✓ doctors
- ✓ nurses
- ✓ foot clinic
- ✓ dental clinic
- ✓ speech language pathologists
- ✓ acupuncture
- ✓ immunization
- ✓ health promotion
- ✓ health education
- ✓ individual counselling
- ✓ support groups
- ✓ needle exchange programs
- ✓ pre-natal and parenting classes
- ✓ case management
- ✓ advocacy
- ✓ community outreach
- ✓ breakfast programs
- ✓ settlement support
- ✓ literacy and tutoring programs
- ✓ identification clinics
- links to other services

In order to access most health services at a Community Health Centre, you will usually have to speak to an intake worker and explain your situation. Things to consider:

1. Catchment Area

Community Health Centres have designated an area that most of their clients live in, called a 'catchment area'. For example, Regent Park Community Health Centre has a catchment area, which includes the area from the south side of Bloor Street to the Lake, and from the Don River to the east side of Yonge Street. Find the Community Health Centre that serves the area you are living in. Some Community Health Centres may have different catchment areas for people without insurance or people who are homeless.

2. Target Population

Many Community Health Centres have a target population that they provide service to, and members of this population may be able to get services even if they don't live in the catch-

ment area. For example, one of the target groups of Queen West Community Health Centre is the homeless, so services are available to this group even though they don't necessarily 'live' in the catchment area. Services are also adapted to meet the needs of this group.

3. Length of Stay

Generally, Community Health Centres require that you show an intention to stay in the area. You don't have to have immigration or refugee status, but you should be able to show that you are staying here. They generally will not serve tourists or people who are only passing through.

4. Waiting Lists

Community Health Centres are very busy. Many people need access to their services. Many Community Health Centres have waiting lists. Find out if the Community Health Centre has a client advocate, social worker, or counsellor who might be able to help you explain your situation and get access to the service that you need. If they cannot provide you with the health and social services that you need, they may be able to refer you to another agency or community-based organization. Keep them talking until you get some help. Don't take no for an answer!

5. Translation Assistance

Community Health Centres should be able to find translation services for you, either from among their staff or through a translation service. Ask for a translator or interpreter.

6. Once you get in to see the doctor

You may be able to get tests and visits to specialists covered by the Community Health Centre. Sometimes, Community Health Centres can give you small amounts of certain medications. There are also compassion programs available through some of the drug companies; staff in the Community Health Centres can help you apply. Be sure to ask about this.

Access Alliance Multicultural Community Health Centre

340 College St, Suite 500 Toronto M5T 3A9

416-324-8677 f: 416-324-9074

Location: College and Spadina
Hours: Monday Tuesday Wednesday 9-7, Thursday Friday 9-5
Languages: English, Korean, Spanish, Portuguese, Vietnamese, French, Cantonese, Serbian, Bengali
Interpreters: Available
Clients: Newcomers, immigrants and refugees
Area Served: Metro Wide

Services Provided: primary care, mental health, nutrition, foot clinic, access to meds counselling, referral, legal advice, social worker

Contact Person: Sam Dunn and Sonya Nadar
Intake Workers

Anne Johnston Health Station

2398 Yonge St Toronto M4P 2H4

416-486-8666 f: 416-486-8660

Location: Eglinton and Yonge
Hours: Monday Tuesday Thursday Friday 8:30-5:30, Wednesday 8:30-7, Saturday 12-4
Languages: Arabic, English, Farsi, French, German, Hebrew, Hindi, Portuguese, Spanish, Tamil, Turkish, Bengali
Interpreters: on staff
Clients: youth 13-24 for reproductive issues, persons 18 and over for spinal cord disabilities, and shut-in or frail seniors
Area Served: Steeles to St. Clair, Bathurst to Bayview

Services Provided: doctors, nurses, dieticians, access to testing & meds occupational therapist, social worker

Contact Person: Edith Keeler
Nurse Practitioner

Black Creek Community Health Centre

North York Sheridan Mall, 2202 Jane St., Unit 5 Toronto M3M 1A4

416-249-8000 f: 416-249-4594

Location: Jane and Wilson
Hours: Monday-Wednesday, Friday 9-5, Thursday 9-8:30
Languages: English, Spanish, Italian
Interpreters: limited
Area Served: Steeles to Jane, Keele to Humber River, includes Falstaff Building South of Wilson

Services Provided: primary care, doctor on call 24 hours, nutrition counselling, foot care, prenatal programs
counselling, social worker

Contact Person: Lisa Konicek

Centre medico-social communautaire

22 College St Toronto M5G 1K3
416-922-2672 f: 416-922-6624

Location: College and Yonge
Hours: Monday Tuesday Friday 8:30-4:30 Wednesday Thursday 8:30-7pm
Languages: English, French
Interpreters: Available
Area Served: Greater Toronto Area

Services Provided: family practitioner, nurse, dietician, immunizations, health education, home visits, immigrant women's group, HIV testing
counselling, info/referral, social workers, outreach, pre/post natal classes, access centre for Toronto Social Housing Connections

Contact Person: Ngalula Kalunda
Social Worker

Davenport Perth Neighbourhood Centre

1900 Davenport Rd Toronto M6N 1B7
416-656-8025 f: 416-658-6812

Location: Davenport and Lansdowne
Hours: Monday-Thursday 9-9, Friday 9-5
Languages: Spanish, Portuguese
Interpreters: Widely available
Area Served: Keele to Ossington, St. Clair to Bloor

Services Provided: primary care, psychiatry consult, access to testing, procedures, specialists & meds

children and seniors services, employment support, counselling, newcomer settlement, youth & family programs

Contact Person: Michael Barkley, Director
Dr. Jim Sugiyama

East End Community Health Centre

343 Coxwell Ave Toronto M4L 3B5
416-778-5858 f: 416-778-5855

Location: Queen & Coxwell
Hours: Monday-Thursday 8-8 Friday 8-5, Saturday 9-5
Languages: English, Spanish, French, Urdu, Hindi, Punjabi and other South Asian languages
Interpreters: Available
Area Served: Danforth to Lakeshore, Greenwood to Victoria Park

Services Provided: doctors, nurses, foot clinic, dietician, access to testing, procedures, specialists & meds; counselling, client support worker, health promotion, Early Years program for South Asian Immigrants and Refugees

Contact Person: Barbra Neuweld
Program Director Direct Line: 416-694-5622 x 30

Flemingdon Health Centre

10 Gateway Blvd Toronto M3C 3A1
416-429-4991 f: 416-422-3573

Location: Don Mills & Eglinton
Hours: Monday-Thursday 8:30-9:30 PM, Friday 8:30-6, Saturday 9-2
Languages: Arabic, Mandarin, English, Filipino, German, Hindi, Hungarian, Punjabi, Romanian, Somali, Spanish, Swahili, Urdu
Area Served: Don Mills, Flemingdon Park, Thorncliffe Park

Services Provided: primary care, nutritionist, immunization, foot clinic, pharmacy, doctor or nurse can make house calls, access to testing, procedures, specialists & meds counselling, prenatal and parenting classes, health promotion

Contact Person: Peter Yue
Executive Director

Four Villages Community Health Centre

1700 Bloor St Wednesday Toronto M6P 4C3

416-604-3361 f: 416-604-3367

Location: Bloor and Keele
Hours: Monday, Wednesday, Thursday, Friday 9-5 Tuesday 9-8pm
Languages: English, Polish, Ukrainian, Russian, Others may be available
Clients: Focus on seniors, families, chronically ill and persons with disabilities
Area Served: St. Clair to Lake Ontario, Roncesvalles to Humber River

Services Provided: HIV primary care, family practice, dietician
social worker, counselling

Contact Person: Christine Lancaster
Intake Nurse

Lakeshore Area Multi-Service Project (LAMP)

185 Fifth St Toronto M8V 2Z5

416-252-6475 f: 416-252-6395

Location: Islington & Lakeshore
Hours: Monday-Friday 9-5
Languages: English, Spanish, Ukrainian, Serbo-Croatian, Russian, Polish, Somali
Interpreters: Available
Area Served: Mississauga, Etobicoke South of Queensway to Etobicoke Creek to Humber River

Services Provided: primary care, foot clinic, naturopath, speech & language for under 6 settlement & refugee services, counselling, food bank, legal advice, OW worker, literacy, housing, child & youth programs, daycare

Contact Person: Shervanthi Rajah, Medical Admin Assistant
Direct Line: 416-252-6471 x 248

Lawrence Heights Community Health Centre

12 Flemington Rd Toronto M6A 2N4

416-787-1661 f: 416-787-3761

Location: Bathurst & Lawrence
Hours: Monday-Thursday 9-8, Friday 9-5, Saturday 9-2
Languages: English , French
Interpreters: Available with advance notice
Area Served: Eglinton to Steeles, Keele to Yonge

Services Provided: primary care, foot clinic, nutritionist, access to testing, procedures, specialists & meds
case coordination, housing, counselling, harm reduction, AIDS prevention

Contact Person: Karen Yik
Admin Manager Direct Line: 416-787-1661

Parkdale Community Health Centre

1229 Queen St. West Toronto M6K 1L2
416-537-2455 f: 416-537-5133

Location: Queen and Dufferin
Hours: Monday Tuesday Thursday 9-8pm Wednesday 9-6 Friday 9-5
Languages: English, Portuguese, Spanish, Vietnamese
Interpreters: Available
Area Served: Bloor to Lake Ontario, Dovercourt to Parkside Dr

Services Provided: doctors, nurse practitioners, nurses, psychiatry consult, access to testing, procedures, specialists & meds
social workers, counsellors

Contact Person: Wendy Komiotes, Clinical Director

Planned Parenthood of Toronto

36B Prince Arthur Ave. Main Floor Toronto M5R 1A9
416-961-0113 f: 416-961-2512

Location: Bloor and Bedford
Hours: Monday-Friday 9-5, Drop In Monday-Thursday 4-8, Friday 4-7
Languages: English
Interpreters: None
Clients: Youth 13-25
Area Served: City of Toronto

Services Provided: primary care, anonymous HIV testing, birth control, pregnancy testing, STI testing and treatment, access to testing counselling, education, health promotion

Contact Person: Clinic Reception (Intake) 416-927-7171

Queen West Community Health Centre

168 Bathurst St Toronto M5V 2R4

416-703-8482 f: 416-703-6190

Location: Queen & Bathurst
Hours: Monday Wednesday Friday 9-5, Tuesday 1:30-8, Thursday 9-8
Languages: Portuguese, Cantonese, Mandarin, Spanish
Interpreters: Generally available during business hours
Area Served: Homeless, in shelter, no catchment, no Health Card required

Services Provided: dentist, family practitioner, anonymous HIV testing, access to testing, procedures, specialists & meds
counselling, psychiatrist

Contact Person: Tom Rees, Client Support Worker

Regent Park Community Health Centre

465 Dundas St East Toronto M5A 2B2

416-364-2261 f: 416-364-0822

Location: Dundas & Parliament
Hours: Monday Wednesday 9-6 Tuesday 12-7:30 Thursday 9-7:30 Friday 9-5
Languages: Cantonese, Mandarin, English, French, Somali, Spanish, Vietnamese
Interpreters: available through Access Alliance
Area Served: Bloor St (south side) to Lake Ontario, Yonge (east side) to Don Valley

Services Provided: primary care, nurses, health education workshops, foot clinic, dental clinic (not free), access to testing, procedures, specialists & meds
social workers, counselling, homeless identification assistance clinic

Contact Person: Vashti Mascoll, Screening Nurse

Rexdale Community Health Centre

8 Taber Road Etobicoke M9W 3A4

416-744-0066 f: 416-744-1881

Location: Kipling & Rexdale Blvd
Hours: Monday, Wednesday 9-8, Tuesday, Thursday, Friday 9-5
Languages: Hindi, Italian, Punjabi, Somali, Spanish, Urdu
Interpreters: Available
Area Served: Steeles to Dixon Rd, Humber River to Hwy 427

Services Provided: primary care, doctors, nurse practitioners, nutritionist, foot clinic
client support worker

Contact Person: Sylvia Starosta, Program Director
Direct Line: 416-744-0066 x 222

Sherbourne Health Centre

333 Sherbourne St Toronto M5A 2S5

416-324-4180 f: 416-324-4181

info@sherbourne.on.ca

Location: Carlton & Sherbourne
Hours: Monday-Friday 9-5
Languages: English
Clients: Focus on the Lesbian, Gay, Bisexual, Transgender and Transsexual communities
Area Served: Bloor to Lakeshore, Yonge to the Don River

Services Provided: primary health care, walk-in, counselling, naturopathic clinic for PHAs

Contact Person: Anna Travers, Client Service Leader

Shout Clinic

467 Jarvis St Toronto M4Y 2G8

416-927-8553 f: 416-927-9365

mhawco@ctchc.com

Location: Jarvis & Wellesley
Hours: Monday Wednesday Thursday Friday 9-12:30 & 2-5, Tuesday 2-7

Languages: English
Clients: youth 16-25, street-involved with multiple risk factors

Services Provided: dental clinic, family doctor, nurse practitioner, chiroprapist, access to testing, procedures, specialists & meds
2 counsellors, parent-child advocate, legal clinic, ID clinic, employment clinic

Contact Person: Michael John, Intake Worker

South Riverdale Community Health Centre

955 Queen St East Toronto M4M 3P3
416-461-1925 f: 416-461-3578

Location: Pape & Queen
Hours: Monday Tuesday Thursday 9-8 Wednesday Friday 9-5 Saturday 10-1
Languages: Chinese (Cantonese), English, French
Interpreters: Available
Area Served: Mortimer - Coxwell - Don Valley

Services Provided: primary care, chiropody, psychiatric consult, access to testing, procedures, specialists & meds, social workers, crisis intervention, case management, counselling

Contact Person: Catherine Ferguson
Clinical Manager Direct Line: 416-461-1925

Stonegate Community Health Centre

150 Berry Rd. Toronto M8Y 1W3
416-231-7070 f: 416-231-2663

Location: Parklawn and Queensway
Hours: Monday Tuesday 9-8 Wednesday Thursday Friday 9-5
Languages: English Spanish, Polish
Interpreters: by appointment
Area Served: Peel Region

Services Provided: primary care, home visits, on site lab work, access to testing, procedures, specialists & meds
social work, counselling, housing links

Contact Person: Shelley Walkerley
Clinical Coordinator

West Hill Community Services

3545 Kingston Rd. Scarborough, ON M1M 1R6
416-284-6439 f: 416-284-2337

Location: Markham Rd / Kingston
Hours: Monday-Friday 9-5
Languages: Cantonese, Mandarin, English, Urdu
Interpreters: Available
Area Served: All of Scarborough

Services Provided: physicians, nurse practitioners, nurses, social worker, health promotion, social worker, homeless, food bank, family resource centre, senior support services, supportive housing

Contact Person: Donet Trumpsit, Intake Worker

Women`s Health in Women`s Hands Community Health Centre

2 Carlton St, Suite 500 Toronto M5B 1J3
416-593-7655 f: 416-593-5867

Location: Carlton & Yonge
Hours: Monday Tuesday Thursday 9-8, Wednesday Friday 9-5, 3rd Saturday 10-4
Languages: Filipino, Hindi, Spanish, Swahili, West Indian
Interpreters: any language upon request
Clients: Immigrant and/or refugee women, women with disabilities, young women and girls and older women. Prioritized populations: Caribbean, Africa, Latin America, South Asia
Area Served: GTA

Services Provided: physician, nurse, nurse practitioner, primary care, pre/postnatal care (children up to 6 months), dietician
Counselling, breast feeding clinic, emergency foodbank, home visits, health promotion

Contact Person: Valerie Bedminster, Client Service Worker

York Community Services Community Health Centre

1651 Keele Street Toronto M6M 3W2

416-653-5400 f: 416-653-1696

Location: Keele & Rogers Rd.

Hours: Monday Wednesday 9-9 Tuesday Thursday Friday 9-5

Languages: Spanish, Vietnamese, Somali

Interpreters: None

Area Served: former City of York

Services Provided: primary health care, access to testing, procedures, specialists & meds
case management, counselling

Contact Person: Michelle Reis-Amores
Community Health Worker

Other Community-Based Health Services

There are other health clinics and services which are not Community Health Centres that may provide health care services to people regardless of their health coverage, but it varies from centre to centre. They may provide very specific services only (i.e. family planning, sexually transmitted infection treatment) or only serve very specific target groups (i.e. youth). Some may require that all their clients have some form of health insurance. The best way to find out if a health clinic can offer the service that you need is to ask to speak to an intake worker and explain your situation. If that clinic cannot provide you with services, then ask for a referral to a place that can.

416 Drop In Centre

416 Dundas St East Toronto M5A 2A8

416-928-3334 f: 416-928-2044

Location: Dundas & Parliament

Hours: Monday Wednesday Friday Sa 7-5, Tuesday Thursday 7-7, Sunday Stats 8-5

Languages: Cree, Filipino, Ojibway, Spanish, French

Clients: Women 16 years and over, including women who are transient, homeless, socially isolated or single mothers

Area Served: no catchment area

Services Provided: medical clinic Tues & Thurs afternoons
drop in, laundry & shower facilities, recreation, food bank, clothing, meals,
ID clinic, trusteeships, court support, advocacy & support

Contact Person: Lynn Hemlow
Assistant E.D. Direct Line: 416-928-3334

African Community Health Services

76 Gerrard St E, 2nd Floor Toronto M5B 1G6

416-591-7600 f: 416-591-7317

Location: Church & Gerrard

Hours: Monday Tuesday Thursday Friday 9-4, Wednesday 9-5

Languages: Amharic, English, Ibo, Somali, Swahili, Tigrinya

Interpreters: By arrangement

Clients: African PHAs

Area Served: GTA

Services Provided: counselling, practical support to PHAs and queer youth

Contact Person: Anna Laziri
Community Health Worker

Choice In Health Clinic

597 Parliament Street Toronto M4X 1W3
416-975-0315 f: 416-975-0314

Location: Parliament & Wellesley
Hours: Tuesday-Friday 9-5
Languages: Spanish, Mandarin, Cantonese
Interpreters: some
Area Served: anywhere

Services Provided: abortion, morning after pill, birth control, pregnancy test, post-abortion exam & counselling, access to testing counselling

Evergreen Centre for Street Youth/Evergreen Health Centre

381 Yonge St Toronto M5B 1S1
416-977-7259 x 238 f: 416-597-1081
healthcentre@ysm.on.ca

Location: Yonge & Gerrard
Hours: Monday-Friday 1-4:30pm
Languages: English
Clients: Street youth aged 24 and under

Services Provided: primary health & dental care, access to testing counselling and referrals

Contact: Ruth Ewart
Health Centre Coordinator

Hassle Free Men's Clinic

556 Church St, 2nd floor Toronto M4Y 2E3
416-922-0603 f: 416-922-2018
admin@hasslefreeclinic.org

Location: Church & Wellesley
Hours: Monday Wednesday 4-9 , Tuesday Thursday 10-3, Friday 4-7, Saturday 10-2
Languages: Spanish, Portuguese, French, Hindi, Urdu
Interpreters: call regarding availability
Clients: men
Area Served: Toronto and vicinity

Services Provided: anonymous HIV testing, STI treatment and testing (no ongoing primary care)

Contact Person: Leo Mitterni

Hassle Free Women's Clinic

556 Church St,
2nd floor Toronto M4Y 2E3
416-922-0566 f: 416-922-2018
admin@hasslefreeclinic.org

Location: Church & Wellesley
Hours: Monday Wednesday Friday 10-3, Tuesday Thursday 4-8
Languages: Mandarin, Cantonese, Taiwanese, Spanish
Interpreters: call regarding availability
Clients: women
Area Served: Toronto and vicinity

Services Provided: anonymous HIV testing, STI treatment and testing (no ongoing primary care)

Contact Person: Jane Greer

Immigrant Women's Health Centre

489 College St., Suite 200 Toronto M6G 1A5

416-323 9986 f: 416-323-0447

iwhc@canada.com

Location: Bathurst & College

Hours: Monday-Friday 10-5pm

Languages: Tamil, Chinese, Urdu, Vietnamese, Mandarin, Farsi, Spanish, Greek, Hindi, Italian, Portuguese, Punjabi

Clients: immigrant women

Area Served: GTA

Services Provided: birth control counselling, injection tests incl. HIV & Hep B screening, free IUD insertions, pregnancy tests, reproductive health services, access to testing & meds
counselling on sexual health, referrals

Contact Person: Filomena Carvalho
Administrator-Coordinator

Street Health Community Nursing Foundation

338 Dundas St E Toronto M5A 2A1

416-921-8668 f: 416-921-5233

strthlth@interlog.com

Location: Sherbourne & Dundas

Hours: Irregular

Languages: English, French

Clients: homeless and underhoused people

Area Served: Bloor to Lakeshore, Don River to Yonge

Services Provided: primary nursing care at various clinics
advocacy, identification clinic, sleeping bag exchange

Contact Person: Laura Cowan, Executive Director
Direct Line: 416-921-8668 x 231

Street Outreach Services

622 Yonge Street

2nd Floor Toronto M4Y 1Z8

416-926-0744 f: 416-926-9552

Location: Yonge & Wellesley

Hours: Monday, Tuesday, Thursday, Friday 10-1, 2-6 Wednesday 2-4n 5-8

Languages: English, French

Interpreters: limited

Clients: young people who are involved in the sex trade

Services Provided: SHOUT Clinic has on-site clinic Wednesday evenings

housing, education, pre-employment, legal, medical, counselling referrals

Legal Services

There are two ways of obtaining legal services if you can't pay for them. Legal Aid Ontario will help you pay for a lawyer or you can obtain specific services from a community legal clinic for free. Then, if you still don't have a lawyer, you can obtain 'duty counsel' at the courthouse.

Legal Aid Ontario is the agency responsible for assisting people who do not have the money to pay for legal services. This is where to go to apply for money to help cover the cost of a lawyer. Legal Aid Ontario is mandated to:

"promote access to justice throughout Ontario for low-income individuals..."(Legal Aid Ontario Website, www.legalaid.on.ca).

You can apply for Legal Aid even if you are not supposed to be in Canada. Everyone has the right to legal advice. There are also independent, community-based legal aid clinics that do not charge for their services. If you are concerned about being identified, you can call one of the clinics and get some advice over the phone. To receive financial assistance to pay for a lawyer, you will need to go to a Legal Aid Ontario office and make an application in writing. They will ask you for a lot of information so call first to find out what you need to bring.

If you are approved for help from Legal Aid, you will be issued a certificate which you give to your lawyer as a guarantee of payment for his or her services. Only some lawyers accept a Legal Aid Certificate. The lawyers listed in this guide do accept a Legal Aid Certificate and these are lawyers who work on immigration and refugee claims.

If you find yourself in court for any reason without a lawyer of your own, you can ask for help from the duty counsel program. The duty counsel program will provide a lawyer for that day in court only and you will be expected to obtain your own lawyer before your next time in court.

Legal Aid Ontario

375 University Ave #204 Toronto M5G 2G1
416-598-0200

Location: University & Dundas
Hours: Monday-Friday 8-3:30 Tuesday evenings by appointment
Languages: English, French
Interpreters: Sign interpreters available through Canadian Hearing Society
Area Served: Ontario

Services Provided: free legal information and advice to people with low incomes, arranges for payment of lawyers through Legal Aid Certificates in cases requiring legal representation

Refugee Law Office

375 University Ave #204 Toronto M5G 2G1
416-977-8111

Location: University & Dundas
Hours: Monday-Friday 9-4
Area Served: Ontario

Services Provided: program of Legal Aid Ontario, provides representation in refugee matters: hearings, detention reviews, sponsorship and deportation appeals. Legal Aid Certificate required.

Legal Services: Community Legal Clinics

African Canadian Legal Clinic

330 Bay St #306 Toronto M5H 2S8

416-214-4747 f: 416-214-4748

Location: Bay & King
Hours: Monday-Friday 9-5
Languages: English
Interpreters: Available
Area Served: Ontario

Services Provided: test case litigation clinic focusing on systemic racism, no direct service except in test cases

Contact Person: Erica Lawson

Centre for Spanish Speaking People. Community Legal Clinic

2141 Jane St, 2nd Floor Toronto M3M 1A2

416-533-0680 f: 416-533-5731

Location: Jane & Wilson
Hours: Monday Wednesday Friday 1-3, Tuesday Thursday 10-12
Languages: English, Spanish
Clients: Spanish speaking residents of Toronto
Area Served: Toronto

Services Provided: legal services for immigration, refugee, human rights, social assistance, tenants

Downsview Community Legal Services

893 Sheppard Ave Wednesday Toronto M3H 2T4
416-635-8388 f: 416-635-6471

Location: Wilson Heights & Sheppard
Hours: Monday-Tuesday Thursday-Friday 9-5 Wednesday 9-12
Languages: Arabic, English, Italian, Spanish
Interpreters: Available by arrangement
Clients: Residents in area
Area Served: Steeles to North York southern limits, Yonge to Humber River

Contact Person: Karen McCullough
Executive Director

East Toronto Community Legal Services

1320 Gerrard St E Toronto M4L 3X1
416-461-8102 f: 416-461-7497

Location: Greenwood & Gerrard
Hours: Monday-Tuesday Thursday-Friday 9-5, Wednesday 9-12:30
Languages: Cantonese, Mandarin, English, French
Clients: Residents in area
Area Served: Danforth to Lakeshore, Victoria Park to Don River, will extend for assaulted women

Contact Person: Dianne Wintermute
Executive Director

Flemingdon Community Legal Services

49 The Donway Wednesday #205 Toronto M3C 3M9

416-441-0969 f: 416-441-0269

flem@olap.org

Location: Don Mills & Lawrence

Hours: Monday-Wednesday Friday 9-12:30, Monday-Friday 1:30-5, Intake Monday-Friday 1:30-4:30

Languages: English

Interpreters: Available by arrangement

Clients: Residents in area

Area Served: York Mills to Danforth, Victoria Park to Yonge

Services Provided: immigration, tenants, social assistance, Legal Aid appeals

Contact Person: Freda Krol

Office Manager Direct Line: 416-441-1764

HIV/AIDS Legal Clinic of Ontario (HALCO)

65 Wellesley St E #400 Toronto M4Y 1G7

416-340-7790 f: 416-340-7248

Location: Church-Wellesley

Hours: Monday-F9-5

Languages: English, French

Clients: PHAs, case and financial eligibility may apply

Area Served: Ontario

Services Provided: social assistance, tenants, human rights, employment, regulated health professionals complaints, advice and referrals for immigration

Contact Person: Matthew Perry

Community Legal Worker

Jane/Finch Community Legal Services

1315 Finch Ave Wednesday #409 Toronto M3J 2G6
416-398-0677 f: 416-398-7172

Location: Keele & Finch
Hours: Monday Wednesday 9-7, Tuesday Thursday 1-5, Friday 9-5
Languages: English, Spanish
Clients: Residents in area
Area Served: Steeles to Falstaff, Keele to Humber River

Services Provided: immigration, refugee claims, social assistance, human rights, police complaints, tenants

Contact Person: Jacqueline Brock
Office Manager

Kensington Bellwoods Community Legal Services

489 College St #205 Toronto M6G 1A5
416-924-4244 f: 416-924-5904

Location: Bathurst & College
Hours: Monday-Wednesday 9-12 1-5, Thursday 9-1
Friday 9-12 1-4
Languages: English, Portuguese
Interpreters: Available by arrangement
Clients: Residents in area
Area Served: Bloor to Lakeshore, Spadina to Ossington

Services Provided: immigration, human rights, social assistance, tenants

Contact Person: Isabella Meltz
Coordinator

Metro Chinese and Southeast Asian Legal Clinic

180 Dundas St Wednesday #1701 Toronto M5G 1Z8
416-971-9674 f: 416-971-6780

Location: University & Dundas
Hours: Monday Thursday Friday 9-12, 1-5, Tuesday 12-7,
Wed 1-5
Languages: Cantonese, Mandarin, Vietnamese
Interpreters: Available for Khmer, Lao, arrange in advance
Clients: Persons with low income who speak the languages available, must meet financial eligibility guidelines

Services Provided: immigration, tenant, social assistance, employment, poverty, refugees referred to legal aid, may provide representation

Contact Person: Avvy Go
Clinic Director

Neighbourhood Legal Services

333 Queen St E Toronto M5A 1S9
416-861-0677 f: 416-861-1777

Location: Parliament & Queen
Hours: Monday Wednesday-Friday 10-5, Tuesday 1-5
Languages: English
Clients: Residents in area
Area Served: Bloor to Lakeshore, Don River to Yonge

Services Provided: immigration, human rights, social assistance, tenants

Contact Person: Jack de Klerk
Legal Director

Parkdale Community Legal Clinic

1266 Queen St Wednesday Toronto M6K 1L3
416-531-2411 f: 416-531-0885

Location: Dufferin & Queen
Hours: Monday 2-6, Tuesday Thursday 2-7, Friday 10-1 2-5
Languages: English, Polish, Portuguese, Spanish, Tamil, Vietnamese
Interpreters: By arrangement
Clients: Residents in area
Area Served: Bloor to Lakeshore, Ossington to Humber River

Services Provided: immigration, refugee claims, social assistance

Contact Person: Amuna Baraka-Clarke
Office Manager Direct Line: x241

Rexdale Community Legal Clinic

Albion Centre 1530 Albion Rd #215 Toronto M9V 1B4
416-741-5201 f: 416-741-6540

Location: Kipling & Albion
Hours: Monday-Tuesday Friday 9-12 1-4:30 Wednesday 1-4:30, Thursday 9-12:30
1-6:30
Languages: English, French, Italian, Spanish
Clients: Residents in area regardless of income.
Area Served: Steeles to Eglinton, Humber River to Indian Line

Services Provided: immigration, refugee claims, social assistance, tenants

Contact Person: Ivana Petricone
Clinic Director

South Etobicoke Legal Community Legal Services

5353 Dundas St Wednesday #210 Toronto M9B 6H8
416-252-7218 f: 416-252-1474

Location: Kipling & Dundas
Hours: Monday-Friday 9-5
Languages: English, French, Spanish
Clients: Residents in area
Area Served: Etobicoke South of Eglinton

Services Provided: immigration, human rights, poverty law, tenants, social assistance

Contact Person: Sharon Majik
Support Staff

West Toronto Community Legal Services

672 Dupont St #315 Toronto M6G 1Z6
416-531-7376 f: 416-531-0032
wtorrec@olap.org

Location: Christie & Dupont
Hours: Monday Wednesday Thursday 9-5, Tuesday Friday 1-5
Languages: English, French, Spanish
Interpreters: Available by arrangement
Clients: Residents in area
Area Served: St Clair to Bloor, Avenue Rd to Jane

Services Provided: immigration, human rights, poverty law, tenants, social assistance

Contact Person: Judy Welikovitch
Executive Director

Willowdale Community Legal Services

245 Fairview Mall Dr #106 Toronto M2J 4T1
416-492-2437 f: 416-492-6281

Location: Don Mills & Sheppard
Hours: Monday Wednesday Friday 9-12 1-5, Tuesday 1-7, Thursday 1-5
Languages: Cantonese, Mandarin, English, Spanish
Interpreters: Available by arrangement
Clients: Residents in area
Area Served: Steeles to York Mills, Victoria Park to Yonge

Services Provided: immigration, human rights, social assistance, tenants

Contact Person: Margaret Reynolds
Director

York Community Services. Community Legal Clinic

1651 Keele St Toronto M6M 3W2
416-653-5400 f: 416-653-1696

Location: Keele & Rogers
Hours: Monday Wednesday 9-9, Tuesday Thursday Friday 9-5
Languages: English, Somali, Spanish, Vietnamese
Interpreters: None
Clients: Focus on newcomers, refugees and immigrants
Area Served: City of York

Services Provided: immigration, human rights, social assistance, tenants

Legal Services: Lawyers

These lawyers are known to be familiar with HIV/AIDS & immigration.
All these lawyers accept Legal Aid Certificates.

El-Farouk Khaki

315 Mutual St Toronto M4Y 1X6
416-925-7227 f: 416-925-2450
elfin925@rogers.com

Location: Carlton & Jarvis
Hours: Varies

Kirk Cooper

120 Carlton St #215 Toronto M5A 4K2
416-923-4277 f: 416-923-4144
kj.cooper@sympatico.ca

Location: Carlton & Jarvis
Hours: Monday-Friday 10-6
Languages: English

Michael Battista

1033 Bay St Ste. 308 Toronto M5S 3A5
416-964-2285 f: 416-964-2208
Location: Bay & Wellesley
Hours: Varies
Interpreters: Yes

Mordechai Wasserman

489 College St #301 Toronto M6G 1A5
416-926-8882 f: 416-483-9856
m.wasserman@immigrationlawoffice.ca
Location: Bathurst & College
Hours: Monday-Friday 9-5
Languages: English, Spanish
Interpreters: Available through Legal Aid
Clients: Specializes in South American countries

Social Services

Community-based agencies offer a wide range of programs and services. Community-based means that the agency is not a part of the government and is accountable to the community that it serves. Programs and services at community-based agencies are usually offered to people for free.

When you are looking for help it is important to find a staff person in one of the agencies who can provide you with the support that you need. This staff person should be able to direct you to other services as needed, and work as your advocate when you need assistance with things such as housing, medical care, or social services. You should feel comfortable with this person and you should feel that you trust them to work on your behalf. When looking for the right service and the right support staff person, think of it like a shopping trip. If the agency or the worker does not fit for you, keep shopping.

AIDS Service Organizations

One type of community-based agencies are AIDS Service Organizations, also referred to as ASOs.

AIDS Service Organizations offer programs and services to people living with HIV/AIDS. The staff at the ASOs understand the needs of people living with HIV or AIDS, also referred to as PHAs. All information about the people who ASOs work with is confidential. That means that the agency and its staff are not allowed to give anyone any information about you unless you say that it is ok. The only exception to this rule is when the court orders that the information be released. This would be unusual, but it could happen.

Some ASOs offer services to anyone with HIV/AIDS. There are also ASOs that offer service to a specific group of people with HIV/AIDS. An example would be the Black Coalition for AIDS Prevention, also called Black-CAP. Black-CAP's programs and services are offered from a unique and culturally specific view to help meet the needs of Black PHAs. Another example is Voices of Positive Women, which works exclusively with women PHAs. ASOs such as The AIDS Committee of Toronto and The Toronto People With AIDS Foundation offer services which are not specific to culture or gender.

Information Services

These are services that can provide you with information about your health, about HIV/AIDS and medications. They can also help to hook you up with an appropriate service through referral.

Housing and Support Services

These organizations provide housing to people who are HIV+ and who may or may not require assistance with daily tasks. Usually, they will have a worker on staff who can co-ordinate the various services you may require.

Usually you will have to fill out an intake form that may ask for a lot of information. You will also be asked to provide proof that you are HIV+. If you need help with the form, speak to the social worker or intake worker at the agency.

Social Services: AIDS Service Organizations

Africans in Partnership Against AIDS

517 College St #338 Toronto M6G 4A2

416-924-5256 f: 416-924-6575

Location: Bathurst & College

Hours: Monday-Friday 10-6

Languages: Akan, Amharic, Arabic, English, French, Ganda, Hausa, Lingala, Somali, Swahili, Tigrinya, Twi, Yoruba

Clients: Persons from continental Africa or who identify with this community

Services Provided: vitamins, supplementary drugs, access to meds
practical support, advocacy, drop in, clothing, emergency child care, information

Contact Person: Fanta Ongoiba
Coordinator

AIDS Committee of Toronto

399 Church Street, 4th Floor Toronto M5B 2J6

416-340-2437 f: 416-340-8224

Location: Church & Carlton

Hours: Monday-Thursday 10-9, Friday 10-5

Languages: English, French, Spanish, Portuguese

Clients: PHAs & affected

Services Provided: practical assistance, counselling, benefits clinic, support groups, help with moving & furniture, employment services, information resource centre

Alliance for South Asian AIDS Prevention

20 Carlton St #126 Toronto M5B 2H5
416-599-2727 f: 416-599-6011

Location: Yonge & Carlton
Hours: Monday Wednesday Friday 9-5, Tuesday Thursday 9-7
Languages: English, Gujarati, Hindi, Punjabi, Tamil, Urdu
Interpreters: Available by arrangement
Clients: South Asian PHAs

Services Provided: testing, counselling, referrals, forms, support groups, resource centre, testing through Hassle Free Clinic

Contact Person: Subhalakshmi Sankaran, Executive Director
Jose Franco, Support Program Coordinator

Asian Community AIDS Services

33 Isabella St #107 Toronto M4Y 2P7
416-963-4300 f: 416-963-4371

Location: Yonge & Bloor
Hours: Monday-Friday 11-7
Languages: Cantonese, Mandarin, English, Filipino, Vietnamese
Clients: East & Southeast Asian PHAs

Services Provided: practical assistance, treatment information, counselling, referrals, case management, peer support group

Contact Person: Patrick Truong
Support Program Coordinator

Black Coalition for AIDS Prevention (Black-CAP)

110 Spadina Ave #207 Toronto M5V 2K4
416-977-9955 f: 416-977-7664

Location: Spadina & King
Hours: Monday-Friday 9-5
Languages: English, West Indian, French upon request
Clients: African and Caribbean PHAs
Area Served: GTA

Services Provided: counselling, referrals, practical assistance, home and hospital visits

Contact Person: Lena Soje, Support Coordinator

Centre for Addiction and Mental Health: Addiction Research Foundation Site HIV/AIDS Program

Addiction Research Foundation Site, 33 Russell Street Toronto M5S 2S1
416-535-8501 x 6079 f: 416-595-6591
michelle_hamiltonpage@camh.net

Location: Spadina & College
Hours: Monday-Friday 9-5
Languages: English, French

Services Provided: needle exchange program
information for PHAs about addiction & HIV/AIDS

Contact Person: Lisa Crawley-Beames

Centre for Spanish Speaking Peoples AIDS Support Program

2141 Jane St, 2nd Floor Toronto M3M 1A2

416-925-2800 f: 416-925-2263

Location: Jane & Wilson
Languages: English, Spanish
Clients: Spanish-speaking PHAs

Services Provided: counselling, information and referral, art therapy

Contact Person: Consuelo Llanos
AIDS Support Worker

Teresa Group Child and Family Aid

124 Merion Street

Suite 300 Toronto M4S 2Z2

416-596-7703 f: 416-596-7910

family.support@on.aibn.com

Location: Yonge & Davisville
Hours: Monday-Thursday 9-5, Friday 9-4
Languages: English, French
Clients: children and their families living with HIV/AIDS

Services Provided: health fund for nutrition needs, child care items and clothing, counselling, information

Contact Person: Karen Vance-Wallace
Executive Director

Toronto People With AIDS Foundation

399 Church Street, 2nd Floor Toronto M5B 2J6

416-506-1400 x 42 f: 416-506-1404

bdondo@pwatoronto.org

Location: Church & Carlton
Hours: Monday, Tuesday & Thursday 10-6, Wednesday 10-8, Friday 9-5
Languages: English
Interpreters: People are encouraged to bring their own
Area Served: Toronto

Services Provided: advocacy, benefits & assistance, bioelectric impedance analysis, craft classes, employment services, foodbank, meal delivery program, haircuts, massage therapy, naturopathic clinic, needle exchange, pet care, relaxation therapy, treatment resources, speakers bureau, yoga classes

Contact Person: Bernadette Dondo, Intake Worker

Voices of Positive Women

66 Isabella Street, Toronto M4Y 1N3

416-324-8703 f: 416-324-8703

voices@vopw.org

Location: Yonge & Bloor
Hours: Monday-Friday 10-5
Languages: English, French
Area Served: Ontario
Clients: HI V positive women, including transsexual women

Services Provided: treatment access program, peer support network, advocacy, workshops

Contact Person: Janet Rowe
Executive Director

Social Services: Information Services

Birth Control and VD Information Centre

2828 Bathurst Street #501 Toronto M6B 3A7
416-789-4541 f: 416-789-0762
bcvd@idirect.com

Location: Bathurst & Lawrence
Hours: Monday-Friday 10-5
Languages: English
Area Served: Toronto

Services Provided: fully equipped medical clinics, access to testing & procedures
counselling, support

Contact Person: Barbara Lamb
Health Promoter

Canadian AIDS Treatment Information Exchange (CATIE)

555 Richmond St # 505 Toronto M5V 3B1
416-203-7122 f: 416-203-8284
info@catie.ca

Location: Bathurst & Queen
Hours: Monday-Friday 10-6
Languages: English, French
Clients: PHAs
Area Served: Canada

Services Provided: information on living with HIV/AIDS

Contact Person: Greg Garrison
Communications Coordinator

Ontario AIDS Network

25 Adelaide St E #915 Toronto M5C 3A1
416-364-4555 1 800 839 0369 fax: 416-364-1250

Location: Yonge & King
Hours: Monday-Friday 9-5
Languages: English

Services Provided: information and referral to a province wide-coalition of diverse community-based organizations

Toronto Public Health. AIDS and Sexual Health Info Line

277 Victoria St, 5th Floor Toronto M5B 1W2
416-392-2437 f: 416-392-0713
publichealth@toronto.ca

Location: Yonge & Dundas
Hours: Monday-Friday 8:30-4:30
Languages: English
Area Served: City of Toronto

Services Provided: telephone information and referral

YMCA Newcomer Information Centre

42 Charles St East Toronto M4Y 1T4
416-928-6690 f: 416-928-9183

Location: Yonge & Bloor
Hours: Monday-Thursday 9-8, Friday 9-2, Saturday 10-2
Languages: English, French, Spanish, Mandarin, Russian, Polish, Hindi, Punjabi, Italian, Urdu, Gujrati, Japanese, Arabic, Tijrinya, Fijians, & others
Clients: Immigrants and Newcomers

Services Provided: information and referral, computer access, photocopying, resource library, settlement services

Social Services: Housing and Support Services

Barrett House

35 Sydenham St Toronto M5A 1T3
416-869-3619 f: 416-869-0510

Location: Parliament & Queen
Hours: Monday-Friday 9-5
Languages: English
Clients: Homeless and unsupported PHAs

Services Provided: residence, meals, 24 hours staff

Contact Person: John Chenier
Director

Casey House Hospice

9 Huntley Street Toronto M4Y2K8
416-962 7600 f: 416-962-5147
www.caseyhouse.on.ca

Location: Jarvis & Isabella
Hours: 24/7
Languages: English, some French
Interpreters: available from Access Services as necessary
Clients: PHAs
Area Served: GTA

Services Provided: visiting nurse, access to testing, procedures, specialists & meds
palliative and supportive care residence, home hospice program, bereavement support

Contact Person: Ray Wares
Assessment Nurse

Central Neighbourhood House Home Support Programme

517 Parliament Street Toronto M4X 1P3

416-966-8595 f: 416-966-8759

jwright@cnh.on.ca

Location: Carlton & Parliament

Hours: Monday-Friday 9-5

Languages: French, Mandarin, Portuguese, Italian, Spanish, Cree, Arabic,

Area Served: Don Valley to Bathurst, Bloor to Lakeshore

Services Provided: in-home support

Contact Person: Joan Wright
Director

Centres d'Accueil Heritage

33 Hahn Place #404 Toronto M5A 4G2

416-365-3350 f: 416-365-1533

info@caheritage.org

Location: Jarvis & Front

Hours: Monday-Friday 9-5

Languages: French

Clients: Seniors 55 and over with disabilities including HIV/AIDS

Services Provided: palliative care, supportive housing, counselling, support work

Contact Person: JoAnne Chalifour, Program Director
Direct Line: 416-365-3350 x 235

Community Care Home Hospice

115 Simpson Ave Toronto M4K 1A1
416-406-6228 x 104 f: 416-466-5207
hospice@mcctoronto.com

Location: Broadview & Gerrard
Hours: Monday-Friday 9-5
Languages: English
Area Served: St. Claire to Lakeshore, Humber to Victoria Park

Services Provided: in home nursing or supportive services to people living with any terminal illness

Contact Person: Sandra Millar
Client Coordinator

Fife House

571 Jarvis St, 2nd Floor Toronto M4Y 2J1
416-205-9888 f: 416-205-9919

Location: Jarvis & Isabella
Hours: Monday-Friday 9-5
Languages: English
Interpreters: Available
Clients: PHAs
Area Served: GTA

Services Provided: transitional and permanent shared housing, 24 hour staff support, outreach program for homeless PHAs

Contact Person: Jason Zigelstein
Manager of Community Support Services
Direct Line: 416-205-9888 x 35

McEwan Housing and Support Services

20 Dundonald St Toronto M4Y 1K2
416-929-6228 f: 416-929-8850

Location: Yonge & Wellesley
Hours: Monday-Friday 9-5
Languages: English
Clients: Adults 16 and over with mental health issues an/or addictions, focus on PHAs

Services Provided: supportive housing, palliative care

Contact Person: Kay Roesslein
Personal Support Services Coordinator

Philip Aziz Centre for Home Hospice Care

155 Deerhide Cres Toronto M9M 2Z2
416-363-9196 f: 416-363-6983
aziz@interlog.com

Location: Weston Rd & Finch
Hours: Monday-Friday 8:30-4:30
Languages: English
Area Served: GTA

Services Provided: respite care, companionship, practical/personal care support, light meal preparation, accompaniment to medical appointments, spiritual care from chaplain, advocacy, bereavement support

Contact Person: Rev. Raunia Salminan, Executive Director
Lisa Brewitt, Client Services Coordinator
Direct Line: 416-363-9196

Trinity Home Hospice

25 King Street West

Suite 1102 Toronto M5L 1G3

416-364-1666 f: 416-364-2231

info@thh.on.ca

Location: Yonge & King

Hours: Monday-Friday 9-5

Languages: English

Area Served: St. Claire to Toronto Island, Humber to Victoria Park

Services Provided: advocacy, information, referral, volunteers for clients who are palliative

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